

**If I need answers regarding the three credentialing processes, who do I call?**

<b>Topic of Questions</b>	<b>Contact Person</b>
<ul style="list-style-type: none"> <li>• New Faculty Recruit – How to begin credentialing process</li> <li>• Managed Care Credentialing Packet</li> <li>• Managed Care TDI Standardized Credentialing Application</li> <li>• Recredentialing</li> <li>• PSV Report (Updates departments about status of providers who are “In Process”)</li> <li>• Faculty Introduction Letters for new recruits</li> </ul>	<p>Brenda Hawkins            UTSHS Managed Care Credentialing            (214) 645-0321            Mail Code 9087            Email Brenda.Hawkins@UTSouthwestern.edu</p>
<ul style="list-style-type: none"> <li>• IDX, Provider Billing Enrollment (BCBS, Champus, Railroad)</li> <li>• Government Medicare/Medicaid/CSHCN</li> </ul>	<p>Joyce Battee-Harris            UTSHS Provider Information Systems            (214) 645-0624 Mail Code 9087</p>
<ul style="list-style-type: none"> <li>• Managed Care Guidelines</li> <li>• Managed Care Roster</li> <li>• Managed Care Participation Status</li> </ul>	<p>Anne Petersen            UTSHS Provider Relations            (214) 645-0324 Mail Code 9087            UTSHS Managed Care Help Desk            (214) 645-0496            E-Mail/Groupwise: MCO Help Desk</p>
<ul style="list-style-type: none"> <li>• Hospital Privileges status at PHHS, St. Paul, CMC, Zale            Campus Wide Credentialing Service</li> </ul>	<p>Barbara Torrance – Campus Wide Credentialing            Service - Parkland Hospital            (214) 590-1392 Mail Code 7746</p>