

PAYMENT POLICY STATEMENT

Paying Your Bill at Zale Lipshy University Hospital

We are pleased you have chosen Zale Lipshy University Hospital for your medical services. This policy statement is intended to briefly explain our billing and payment options and to provide assistance in making your experience with our hospital as pleasant as possible.

Billing for Our Services

We will submit your bill directly to your insurance company for payment on your behalf. Our registration personnel will ask you for insurance information at each of your visits. Your cooperation in giving complete insurance information will help get your insurance claim paid quickly.

You will be notified if we are unable to submit claims to your insurance company on your behalf. If this is the case, you will be supplied with all required billing information, but payment will be requested from you at the time of service.

Payment of Your Bill

Regardless of the type of insurance coverage, patients are ultimately responsible for payment of their medical bills. Although we will bill on your behalf and make all reasonable efforts to obtain payment from your insurance, if they reject the claim or deny payment, we will look to you for payment in full.

Payment of all known deductibles, copayments and non-covered services will be requested at the time service is rendered. Patients without insurance will also be asked for payment in full when service is provided. We also ask for all previously unpaid balances to be paid prior to a new visit.

Payment Options for Our Patients

We accept all major credit cards as a convenience to our patients. For patients wishing to make monthly payments, our financial counselor will assist you with any arrangements. Please call our admissions office for details.